



## FIRST NATION HEALTH CENTRE

# SUPPORTING HOME & COMMUNITY CARE

The Mustimuhw Community Electronic Medical Record (cEMR) software is designed to support Home and Community Care (HCC) delivery in community-based service organizations. As a client-centric system the cEMR both supports safe and effective documentation for HCC staff as well as support greater coordination and collaborative care across other service delivery areas and programs within the Health Centre or clinic.



The Mustimuhw cEMR is used by Home and Community Care teams across the country. It is an easy-to-use system and is customized to support the unique needs and HCC workflow of each organization. This includes customized and standard charting and assessment tools, referral management, intake and HCC program admission, and follow-up and task management. The cEMR has a HCC scheduler to manage recurring services by assigned staff and client. Many HCC programs take advantage of the cEMR feature called, "Disconnected-Use", which enables charting in locations with no network connectivity (e.g. In community, at clients' homes). The cEMR can generate a number of standard HCC reports including eSDRT, Home and Community Care Annual Report, and CBRT, as well as reports that position managers to evaluate and plan for continual service improvements. New Mustimuhw virtual care options are available for remote e-visits and secure client messaging, which are being seen as beneficial tools for HCC.

Indigenous Health and Human Service organizations continue to recognize the cEMR as an important tool for organizations to effectively manage their services and support their clients due to the system's diverse capabilities that improve coordination across providers and teams, supports reporting and business intelligence, and increases program efficiency.

## KEY BENEFITS

*Manage HCC Client Information More Effectively and Securely*

*Improve Coordination, Continuity of Care and Information Sharing*

*Standard and Custom HCC Program Charting Templates, Assessments and Forms*

*Efficient Standard and Custom HCC Reports*

*Facilitates Remote and Virtual Health Care Processes*

*Supports Health Data Sovereignty and Complies with Privacy & Security Legislated Requirements and Best Practices*

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## Key HCC Features & Functions



HCC Clinical Charting



Referral Management



Client & Provider Registries



Follow-up & Task Management



Standardized Problem List



Consent Management



Standard & Custom Reports



Home Care Scheduling



Disconnected Use Mode



Standard & Custom Forms



Family & Household Linkages



Clinical Document Management



Role-Based Security Access



Access Audits

The Mustimuhw cEMR has diverse functionality to support Home & Community Care and Assisted Living programs; customized to meet the unique needs of each organization.

### HCC Clinical Charting & Documentation

- Configurable Charting Formats for all HCC Staff (Nurse, PSW, HSW, etc)
- Supports Intake, Assessments & Care Planning Forms and Practices (e.g. Fall Report, Wound Care Documentation, etc.)

### HCC Admission/Discharge/Scheduling

- Manage HCC Program Admit/Discharge
- Manage & Schedule Caregiver Visits and Service Types
- Visit/Service Verification
- Monitor Attention List
- Seamless Charting of Scheduled Visits

### Group Charting

- Efficient Group Charting Tools for Group Services and Activities. e.g.:
  - Meals on Wheels;
  - Elders Luncheons;
  - Craft and Recreation Groups

### Referral Management

- Document Internal Referrals
- Document External Referrals
- Track Referral Status
- Referral Dashboard

### Standardized Medical Problem List

- Quickly Identify Relevant Client Medical Conditions and Risk Factors
- Based on International Clinical Nomenclature Standard: SNOMED
- Identify At-Risk Cohorts

### Follow-up/Reminders

- Manage Individual & Team Follow-ups
- Set Tasks or Reminders to Check Back with Clients, Review Tests or Re-Assess
- Create/Set Complex Follow-up Plans for Recurring and Sequenced Activities

### HCC Reporting

- Report Quickly and Easily Meet HCC Operational, Performance and Funding Reporting
- eSDRT, PIP, CBRT, HCC Client List, Inactive-180 Client List, HCC Services Report, etc.

### Disconnected Use & Virtual Care

- Disconnected Use Allows Providers to Document in Real-Time at Clients' Homes Without Internet Connection
- Able to Add On Virtual Visits Through Video or Secure Messaging Functionality

## PROCESS to get the cEMR for your Organization:

1. **Online Demonstration** - request a Demonstration at our website



2. **Technical Review** - an initial discussion



3. **Quote & Agreement** - review number of users and costs



4. **Implementation Process** - 3-6 week deployment

