



**Mustimuhw  
Information  
Solutions**

## FIRST NATIONS HEALTH HOME & COMMUNITY CARE

**The Mustimuhw Community Electronic Medical Record (cEMR) software is designed to support Home and Community Care (HCC) delivery in community-based service organizations.** As a client-centric system the cEMR supports safe and effective documentation for HCC staff as well as greater coordination and collaborative care across other programs and service delivery areas within the Health Centre or clinic.

### Supporting Home & Community Care Teams

The Mustimuhw cEMR is used by Home and Community Care teams across the country. It is an easy-to-use system and is customized to support the unique needs and HCC workflow of each organization. Supported with features such as customized and standard charting and assessment tools, referral management, intake and HCC program admission, medication management, and follow-up / task management. The cEMR's diverse capabilities help improve coordination across providers and teams, supports reporting and business intelligence, and increases program efficiency.

### Scheduling

The Mustimuhw cEMR has a Homecare Scheduler that helps teams work more efficiently, enabling them to manage scheduling, generate and review the daily schedule, provide staff with a copy of their calendar with their client appointments, and verify and chart visits.

### Reporting

The cEMR can generate a number of standard HCC reports including the *Home and Community Care Annual Report (DCI)*, *eSDRT* and *CBRT*, as well as reports that position managers to evaluate and plan for continual service improvements.

### KEY BENEFITS

*Manage HCC Client Information  
More Effectively and Securely*

*Improve Coordination, Continuity of  
Care and Information Sharing*

*Standard and Custom HCC Program  
Charting Templates, Assessments  
and Forms*

*Efficient Standard and Custom HCC  
Reports*

*Manage Schedules and Client  
Appointments*

*Supports Health Data Sovereignty  
and Complies with Privacy &  
Security Legislated Requirements &  
Best Practices*

**CERTIFIED  
Aboriginal Business**

Canadian Council for  
Aboriginal Business 

### Key HCC Features & Functions



HCC Clinical  
Charting



Referral  
Management



Client & Provider  
Registries



Follow-up & Task  
Management



Standardized  
Problem List



Consent  
Management



Standard &  
Custom Reports



Home Care  
Scheduling



Disconnected  
Use Mode



Standard &  
Custom Forms



Family & House-  
hold Linkages



Clinical Document  
Management



Role-Based  
Security Access



Access Audits

The Mustimuhw cEMR has diverse functionality to support Home & Community Care and Assisted Living programs; customized to meet the unique needs of each organization.

#### HCC Clinical Charting & Documentation

- Configurable Charting Formats for all HCC Staff (Nurse, PSW, HSW, etc)
- Supports Intake, Assessments & Care Planning Forms and Practices (e.g. Fall Report, Wound Care Documentation, etc.)
- Medication Management

#### Standardized Medical Problem List

- Quickly Identify Relevant Client Medical Conditions and Risk Factors
- Based on International Clinical Nomenclature Standard: SNOMED
- Identify At-Risk Cohorts

#### HCC Admission/Discharge/Scheduling

- Manage HCC Program Admit/Discharge
- Manage & Schedule Caregiver Visits and Service Types
- Visit/Service Verification
- Monitor Attention List
- Seamless Charting of Scheduled Visits

#### Follow-up/Reminders

- Manage Individual & Team Follow-ups
- Set Tasks or Reminders to Check Back with Clients, Review Tests or Re-Assess
- Create/Set Complex Follow-up Plans for Recurring and Sequenced Activities

#### Group Charting

- Efficient Group Charting Tools for Group Services and Activities. e.g.:
  - Meals on Wheels;
  - Elders Luncheons;
  - Craft and Recreation Groups

#### HCC Reporting

- Report Quickly and Easily Meet HCC Operational, Performance and Funding Reporting
- FNIHCC Annual Report (DCI), eSDRT, CBRT, HCC Client List, HCC Summary Report, HCC Services Report, etc.

#### Referral Management

- Document Internal Referrals
- Document External Referrals
- Track Referral Status
- Referral Dashboard

#### HCC Scheduling

- Integration between HCC Scheduling, Charting, Verifying Visits and Reporting.
- Auto-Generate Client Visits.
- Generate Client and Staff / Caregiver Calendars with Client Appointments

## PROCESS to get the cEMR for your Organization:

1. **Online Demonstration** - request a Demonstration at our website



2. **Technical Review** - an initial discussion



3. **Quote & Agreement** - review number of users and costs



4. **Implementation Process** - 3-6 week deployment



**GET STARTED TODAY - Book a Demo**

Contact us at [info@mustimuhw.solutions](mailto:info@mustimuhw.solutions)

[www.mustimuhw.com](http://www.mustimuhw.com)